

**CHAPTER 29**

**Sewer Use and Wastewater Treatment  
(Cr. #40-87)(Am. #19-89)(Am. #17-92)**

**29.10 Basis for Sewer Service Charges**

**SEWER SERVICE CHARGES AND THE COLLECTION THEREOF**

(1) (Am. #27-99) SEWER USERS SERVED BY WATER UTILITY METERS. A wastewater service charge is hereby levied and assessed upon each lot, parcel of land, building, or premises having a connection to the system and being served with water solely by the Water Utility, which is based, in part, on the quantity of water used as measured by the Water Utility meter used upon the premises except as noted in sub. (4) and (5).

(2) SEWER USERS SERVED BY PRIVATE WELLS.

(a) If any user discharging wastewater into the system procures any part or all of water used from sources other than the Water Utility, all or part of which is discharged into the system, the user shall be required to have water meters installed for the purpose of determining the volume of water obtained from these other sources. Where wastewater meters are already installed, the water meters will not be required. The water meters may be furnished by the Water Utility and installed under its supervision. All costs, including the cost of the meter shall be charged to the user requiring the meter.

(b) As an alternative to the installation of a water or wastewater meter, the Control Authority may, upon petition by the user, establish a flat rate for sewer service which shall be based on the average Water Utility consumption for the classification of services which applies to the petitioner.

(3) PROVISIONS FOR MEASUREMENT OF DISCHARGE. If a person discharging industrial waste into the system produces evidence satisfactory to the Control Authority that no more than 10 percent of the total annual volume of water used for all purposes reaches the system, then the determination of wastewater consumption to be used in computing the waste volume discharged into the system may be made a matter of agreement between the Control Authority and the person.

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(4) METERING WASTE.

(a) Devices for measuring the volume of waste discharge may be required by the Control Authority if this volume cannot otherwise be determined from the metered water consumption records. Metering devices for determining the volume of waste shall be installed, owned and maintained by the person. Following approval and installation, such meters may not be removed without the consent of the Control Authority. If metering devices are required of the discharger, such requirements for installation and maintenance shall be specified in the discharger's wastewater discharge permit.

(b) Industrial users subject to the Federal Categorical Pretreatment Standards and/or local pretreatment requirements shall install metering devices for measuring the discharge of industrial wastes.

(5) SEWER CREDITS (Rep. & Recr. #24-14) (Am. #17-16)

**(a) General.** Credit may be given against sewer billing in cases where it is demonstrated to the satisfaction of the Department as provided below, that water usage does not correspond to wastewater output. This credit is available only to Commercial, Industrial, and Public Users, and only for the uses listed in subsection (b), except as provided in subsections (c) and (d).

**(b) Credit Meters.** Commercial, Industrial, and Public Users only may install, at their expense, a credit meter or meters to measure usage of water only for the following uses:

- (i) Replenishing evaporative losses from cooling towers, boilers, swimming pools, commercial car washes, and other, similar commercial and industrial uses.
- (ii) Water incorporated into products.
- (iii) Irrigation of greenhouse, nursery or garden center stock.
- (iv) Irrigation of athletic fields.

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- (v) Refilling of commercial and public swimming pools and aquatic parks, but only if those facilities are drained into storm sewers and not sanitary sewers.

Installation, certification, maintenance and use of credit meters, as well as the application of credits resulting from credit meter readings, shall be according to the Sewer Credit Meter Guidelines published and amended from time to time by the Department of Public Works.

**(c) Phase-Out of Residential Credit Meters.** All credit-meter accounts for Residential Users shall terminate as of January 1, 2017, except that credit-meter accounts for Residential Users established between January 1, 2010 and December 31, 2016 shall expire 7 years from the date they are established.

**(d) One-Time Unmetered Credit.** All Users without a credit meter, including Residential Users, may request an adjustment of sewer service charges for special circumstances demonstrated to the satisfaction of the Board of Public Works, such as the filling of a swimming pool or the sprinkling of new landscape as defined in Municipal Code §13.11(3)(c)(2). All adjustment requests and appeals shall be submitted in the form of a letter submitted to the Department of Public Works, and shall be approved or denied by the Board of Public Works, in the Board's sole discretion. Users may receive only one unmetered credit.