PRESS RELEASE

WAUKESHA WATER UTILITY For Release on Saturday, April 3, 2021

115 DELAFIELD STREET

WAUKESHA, WI 53188-3615 DATE: April 5, 2021

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CONSUMER NOTICE

WATER MAIN FLUSHING

Waukesha, WI – April 5, 2021, The Waukesha Water Utility will begin its Water Main Flushing Program on Monday, April 5th. The purpose of water main flushing is to remove settled iron particles from within our underground water mains, to continue to provide high quality water to customers, and to begin to prepare the system for the transition to Lake Michigan water.

Watch for our Flushing Signs in Your Area. The program will be running until approximately August 1, 2021.

Utility customers may experience low water pressure or discolored water during water main flushing. Water users are advised not to be alarmed if water looks rusty during or immediately after hydrant flushing. This discolored water is caused by naturally occurring minerals being stirred up within the water mains. If this happens, please run cold water in sinks or showers until the water runs clear. Only after the water returns to normal should laundry and other water projects be resumed. It may be necessary to run the water as long as 10 minutes.

The inconvenience which may result from water main flushing should not last for more than a day. If problems persist, customers should call our Customer Service Department at (262) 521-5272.