

WAUKESHA

## City Water main flushing program beginning Monday

### Can cause temporary low pressure, discolored water

WAUKESHA — The Waukesha Water Utility will begin its water main flushing program Monday with the purpose to remove settled iron particles from within underground water mains and prepare the system for the transition to Lake Michigan water.

The public is warned to watch for flushing signs in their area.

The program will last until Aug. 1, 2021.

According to a press release, the program allows Waukesha Water

Utility to continue to provide high quality water to customers.

Utility customers may experience low water pressure or discolored water during water main flushing.

Water users are advised not to be alarmed if water looks rusty during or immediately after hydrant flushing as the discolored water is caused by naturally occurring minerals being stirred up within the water mains.

If customers notice dis-

colored water, they are advised to run cold water in sinks or showers until the water runs clear, which may take up to 10 minutes. Only after the water returns to normal should laundry and other water projects be resumed.

The inconvenience which may result from water main flushing should not last for more than a day. If problems persist, customers should call the Waukesha Water Utility customer service department at 262-521-5272.

# PRESS RELEASE

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WAUKESHA WATER UTILITY **For Release on Saturday, April 3, 2021**

115 DELAFIELD STREET

WAUKESHA, WI 53188-3615

DATE: April 5, 2021

Contact: Mary Adelmeyer, Customer Service Coordinator

Office: (262) 409-4423

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## CONSUMER NOTICE

### WATER MAIN FLUSHING

**Waukesha, WI – April 5, 2021,** The Waukesha Water Utility will begin its Water Main Flushing Program on Monday, April 5<sup>th</sup>. The purpose of water main flushing is to remove settled iron particles from within our underground water mains, to continue to provide high quality water to customers, and to begin to prepare the system for the transition to Lake Michigan water.

Watch for our Flushing Signs in Your Area. The program will be running until approximately August 1, 2021.

Utility customers may experience low water pressure or discolored water during water main flushing. Water users are advised not to be alarmed if water looks rusty during or immediately after hydrant flushing. This discolored water is caused by naturally occurring minerals being stirred up within the water mains. If this happens, please run cold water in sinks or showers until the water runs clear. Only after the water returns to normal should laundry and other water projects be resumed. It may be necessary to run the water as long as 10 minutes.

The inconvenience which may result from water main flushing should not last for more than a day. If problems persist, customers should call our Customer Service Department at (262) 521-5272.